

# Reflections

Sunday, April 26, 2020

## **“Perfect is the enemy of done”**

We will soon be embarking on a strategic initiative to offer our programs in both residential and virtual environments. Why? We know that the future spread of this virus is uncertain. It may increase throughout the summer, it may decline starting this week, it may go up and down depending on the weather and how good we are at social distancing. We need to be ready in any case.

As we figure out how we're going to do this, we will be traveling over uncertain territory. It's important that when we do, we have a mindset that will get us there. No one expects us to be perfect right out of the gate. However, we will be good. Knowing our group, we will learn and quickly adapt in a course of continuous improvement.

Below are two good, short articles about quality and getting it done. Both come from very different lenses and yet, both wind up at the same place. Please read them. It will be worth your while as we set expectations of ourselves.

[Forbes Article](#) (*Why Perfection is the Enemy of Done*)

[Striving for Perfection is Good](#)

## **Governor Northam and Covid-19**

The governor laid out his plan for how to open up Virginia to business this week.

This is a summary of his talk and an excellent article here: *Forward Virginia Blueprint* from WHSV Channel 3.

What we need:

1. A 14-day decline in positive tests.
  - a. (We are currently seeing a steady increase.)
2. A 14-day decline in hospitalizations
  - a. (No current data mentioned)
3. Vastly increased testing in the state
  - a. (We currently do not have that capability in terms of tests being available and the capacity of the labs to process tests.)
4. Enough hospital capacity for all needs in Virginia
  - a. (We are OK now, but that means a ban on elective surgeries.)
5. Having adequate PPE (Personal Protective Equipment) supplies
  - a. (We are managing currently, with no cushion.)
  - b. (There are massive amounts of masks, gloves, gowns and face shields on order.)

## **Phase 1**

“Once all those criteria are met, Phase 1 can begin, with some businesses reopening.

Phase 1 will still include social distancing measures, teleworking, recommended face coverings, and safety restrictions for the businesses that have opened back up, as well as limits on travel and public gatherings.

The governor said he is meeting with a new business task force, including owners of barber shops, campgrounds, manufacturers, entertainment venues, vineyards, and more, to discuss the "right way to ease restrictions" and consider methods that would actually be practical for workers.

Northam said he'll use their input, combined with feedback from government officials, to develop comprehensive guidance for businesses.

Once Phase 1 arrives, he says the state will have established rules for businesses to have everyone on the same page of when it's safe to operate.

The Commonwealth is developing two sets of guidance: one with broad based recommendations for all businesses, and another with industry specific recommendations for public-facing businesses like restaurants and non-essential retail. The guidance will be provided to businesses in early May.

As Phase 1 begins, officials will develop plans for Phases 2 and 3.

### **When will Phase 1 happen?**

While the actual dates of Virginia's road to recovery depend on the testing data day by day, Gov. Northam said he hopes that we can move into Phase 1 as soon as May 8, when Executive Order 53 is set to end and lift restrictions on non-essential businesses.

But, he said, the data shows it's not happening any sooner than that."

That's it for a beautiful Sunday.

See you on Monday,

Scott